## CONTENTS

Serving the nation with our range of award winning coffee, tea, equipment and more. Explore our brochure and get to know us…

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>OUR HERITAGE</td>
<td>2</td>
</tr>
<tr>
<td>Who we are</td>
<td>3</td>
</tr>
<tr>
<td>OUR COFFEE</td>
<td>4</td>
</tr>
<tr>
<td>Celebrating great coffee</td>
<td>5</td>
</tr>
<tr>
<td>Our coffee journey</td>
<td>6</td>
</tr>
<tr>
<td>Coffee beans</td>
<td>8</td>
</tr>
<tr>
<td>Ground coffee</td>
<td>10</td>
</tr>
<tr>
<td>Pre-portioned ground coffee and instant coffee</td>
<td>11</td>
</tr>
<tr>
<td>OUR TEA</td>
<td>12</td>
</tr>
<tr>
<td>True taste</td>
<td>13</td>
</tr>
<tr>
<td>Our tea commitment</td>
<td>14</td>
</tr>
<tr>
<td>The journey from bush to cup</td>
<td>16</td>
</tr>
<tr>
<td>Give them Gold</td>
<td>17</td>
</tr>
<tr>
<td>Single serve tea</td>
<td>18</td>
</tr>
<tr>
<td>Leaf Lock tea bags</td>
<td>19</td>
</tr>
<tr>
<td>Catering tea</td>
<td>19</td>
</tr>
<tr>
<td>Loose leaf tea</td>
<td>20</td>
</tr>
<tr>
<td>EQUIPMENT, SUPPLIES AND COLLECTIONS</td>
<td>22</td>
</tr>
<tr>
<td>Our partners</td>
<td>23</td>
</tr>
<tr>
<td>Single serve collection</td>
<td>24</td>
</tr>
<tr>
<td>Syrups, sauces and hot chocolate</td>
<td>26</td>
</tr>
<tr>
<td>Treats</td>
<td>27</td>
</tr>
<tr>
<td>Your machine options</td>
<td>28</td>
</tr>
<tr>
<td>Essential supplies</td>
<td>30</td>
</tr>
<tr>
<td>Cups and accessories</td>
<td>31</td>
</tr>
<tr>
<td>Point of sale</td>
<td>32</td>
</tr>
<tr>
<td>SERVICES AND TRAINING</td>
<td>34</td>
</tr>
<tr>
<td>Our services</td>
<td>35</td>
</tr>
<tr>
<td>Our commitment</td>
<td>36</td>
</tr>
<tr>
<td>Certification and accreditations</td>
<td>37</td>
</tr>
<tr>
<td>Our team</td>
<td>38</td>
</tr>
<tr>
<td>Customer service and support</td>
<td>40</td>
</tr>
</tbody>
</table>
OUR HERITAGE

Our story begins in 1907 and our founder Samuel Smith. With an initial investment of £250, Samuel bought a horse and cart to sell tea to the people of Newcastle upon Tyne and Ringtons was born. Today, we remain a family business, reaching people far and wide with our range of coffees, teas and more.

WHO WE ARE

We’re tea merchants and coffee roasters, we’re packers and innovators, tasters and teachers, engineers and advisors. Our vans have been a familiar sight across the country for many years, and today we remain true to our original values, as a family business, delivering Ringtons award winning products for everyone to enjoy.

INNOVATION AND CREATION

By reinvesting our profits back into the business we stay at the forefront of technology, innovation and production. Did you know, we have our own state of the art production facility?

QUALITY & VALUE IS EVERYTHING

We take an unflinching approach to quality. Truly caring about the taste, freshness and authenticity of our products. Did you know, over 4,500 Ringtons drinks are made every minute?

WE’re PEOPLE PEOPLE

We are personable, enthusiastic, knowledgeable and committed, putting our customers at the heart of everything we do. Did you know, we have offices across the UK and employ over 500 people!

WHAT TO EXPECT

There really isn’t an industry we can’t work with or a task too big or small for our team. Using our extensive experience and wealth of knowledge we can deliver hot beverage solutions to meet your needs, offering consistency, flexibility, value for money and true taste.
OUR COFFEE

We have a coffee for everyone, from smooth and sweet single origin sensations to dark, earthy and rich blends, so whether you’re looking for a speciality coffee to impress your customers with or a traditional roast for a coffee fix, our collection delivers.

CELEBRATING GREAT COFFEE

“COFFEE TOUCHES THE LIVES OF SO MANY PEOPLE, FROM THE TIRED PARENT DRINKING INSTANT COFFEE AT 5AM TO THE SMALLHOLDER FARMERS HAND-PICKING THEIR COFFEE CHERRIES IN THE ROLLING HILLS OF RWANDA.”

Sadie, Ringtons Green Coffee Buyer

As a long established family business, the future is as important to us as the past. Supporting the work of World Coffee Research allows us to play a part in the future of coffee, so we can all continue to grow and enjoy coffee for the next hundred years. We’re part of the checkoff programme, which means for every 1kg of coffee we buy, 2p is donated to World Coffee Research.
OUR COFFEE JOURNEY
You can be assured of quality and value when buying coffee from us. We scour the world sourcing the finest and most flavourosome green coffee beans, visiting origin whenever possible. Coffee Beans are then shipped directly to us for blending, roasting and packing at our state of the art roastery in Newcastle upon Tyne.

CAREFUL SELECTION
We carefully select the finest and freshest green coffee beans grown between the Tropics of Capricorn and Cancer; only buying beans fresh from harvest.

SPECIALITY COFFEE
As well as roasting single origin coffees, we produce blends by bringing together green coffee beans from around the world. All of our Arabica coffee is speciality grade.

MADE IN THE UK
Green coffee beans are shipped directly from origin to the Port of Tyne, helping to reduce our carbon footprint. The beans are then delivered to our state of the art roastery in Newcastle upon Tyne. Here, final quality testing and slow roasting in small batches takes place.

AN EVEN ROAST
We leave plenty of room in our roaster to allow the coffee beans to move around as the drum rotates. We carefully monitor the colour, aroma and sound of the beans during the process to achieve a perfectly even roast.

NO WATER ADDED
After roasting, our coffee is quickly air cooled to stop the roasting process, so you can be sure the coffee you buy is 100% bean.

ALWAYS FRESH
To preserve flavour from bean to cup we add one way valves to our bags, flushing each one with nitrogen before packing to ensure it stays fresh until the moment it’s opened.
## COFFEE BEANS

All our coffee beans are slow roasted in small batches here in the UK.

We’re unique in the fact that we don’t sell our branded products in supermarkets, but we can offer you the opportunity to not only serve Ringtons, but to sell it too. We’re committed to providing you with a personable and profitable service that puts you in control. Sound good? Ask us for more details today.

### TRIPLE CERTIFIED: FAIRTRADE, ORGANIC, UTZ

**Rich and round**

<table>
<thead>
<tr>
<th>COFFEE</th>
<th>100% Arabica</th>
<th>ORIGIN</th>
<th>Seasonal Centrals, Brazil, Uganda</th>
</tr>
</thead>
<tbody>
<tr>
<td>TASTING NOTES</td>
<td>Milk chocolate, stone fruit, roasted hazelnut</td>
<td>TASTING NOTES</td>
<td>Lemon, caramel, hazelnut, citrus</td>
</tr>
<tr>
<td>ROAST GUIDE</td>
<td>CASE SIZE 6 x 1kg</td>
<td>PRODUCT NO 420-04-247</td>
<td></td>
</tr>
</tbody>
</table>

### FORTISSIMO

**Bright and sweet**

<table>
<thead>
<tr>
<th>COFFEE</th>
<th>100% Arabica</th>
<th>ORIGIN</th>
<th>Seasonal Centrals, Brazil, Seasonal Africa</th>
</tr>
</thead>
<tbody>
<tr>
<td>TASTING NOTES</td>
<td>Dark chocolate, caramel, hazelnut, roasted nuts</td>
<td>TASTING NOTES</td>
<td>Dark chocolate, caramel, roasted nuts</td>
</tr>
<tr>
<td>ROAST GUIDE</td>
<td>CASE SIZE 6 x 1kg</td>
<td>PRODUCT NO 420-04-140</td>
<td></td>
</tr>
</tbody>
</table>

### COLOMBIAN

**Smooth and mellow**

<table>
<thead>
<tr>
<th>COFFEE</th>
<th>100% Arabica</th>
<th>ORIGIN</th>
<th>Colombia</th>
</tr>
</thead>
<tbody>
<tr>
<td>TASTING NOTES</td>
<td>Raspberry and red berry, hazelnut, milk chocolate</td>
<td>TASTING NOTES</td>
<td>Dark chocolate, caramel, roasted nuts</td>
</tr>
<tr>
<td>ROAST GUIDE</td>
<td>CASE SIZE 6 x 1kg</td>
<td>PRODUCT NO 420-04-132</td>
<td></td>
</tr>
</tbody>
</table>

### FAIRTRADE

**Aromatic and intense**

<table>
<thead>
<tr>
<th>COFFEE</th>
<th>Arabica and Robusta</th>
<th>ORIGIN</th>
<th>Seasonal Centrals, Brazil, Uganda</th>
</tr>
</thead>
<tbody>
<tr>
<td>TASTING NOTES</td>
<td>Dark chocolate, caramel, roasted nuts</td>
<td>TASTING NOTES</td>
<td>Dark chocolate, stone fruits, red apple</td>
</tr>
<tr>
<td>ROAST GUIDE</td>
<td>CASE SIZE 6 x 1kg</td>
<td>PRODUCT NO 420-04-135</td>
<td></td>
</tr>
</tbody>
</table>

### SIGNATURE BLENDS

We release exclusive signature blends throughout the year, so keep your customers happy and treat them to something that little bit different.

**ASK US ABOUT THE LATEST BLEND**

<table>
<thead>
<tr>
<th>CASE SIZE</th>
<th>PRODUCT NO 420-04-245</th>
</tr>
</thead>
</table>

### PERSONALISE YOUR COFFEE

Add value to your brand and let us brand your coffee for you. The possibilities are endless, get in touch to find out more! Terms, conditions and minimum volumes apply.

E: COFFEE@RINGTONS.CO.UK  
T: 0800 046 1444
GROUND COFFEE
Our optimum dosage is 55-60g of ground coffee per litre of water. Use our guide to choose the right product for you.

**COLOMBIAN 100% Arabica**
- **ORIGIN:** Colombia
- **TASTING NOTES:** Raspberry, red berry, hazelnut, milk chocolate
- **ROAST GUIDE:** CASE SIZE PRODUCT NO
  - 60 x 57g 420-04-092

**FAIRTRADE 100% Arabica**
- **ORIGIN:** Brazil, Seasonal Centrals
- **TASTING NOTES:** Toffee, lemon and lime zest, milk chocolate
- **ROAST GUIDE:** CASE SIZE PRODUCT NO
  - 60 x 57g 420-04-093
  - 40 x 170g 420-04-237

**BLEND 21 100% Arabica**
- **ORIGIN:** Seasonal Centrals, Seasonal Africa
- **TASTING NOTES:** Milk chocolate, apple, lemon zest
- **ROAST GUIDE:** CASE SIZE PRODUCT NO
  - 60 x 57g 420-04-086

**EVERYDAY Arabica and Robusta**
- **ORIGIN:** Seasonal Centrals, Brazil, Uganda
- **TASTING NOTES:** Cocoa, liquorice, spice
- **ROAST GUIDE:** CASE SIZE PRODUCT NO
  - 24 x 250g 420-04-256
  - 40 x 145g 420-04-257

**CLASSIC Arabica and Robusta**
- **ORIGIN:** Seasonal Centrals, Brazil, Seasonal Africa
- **TASTING NOTES:** Caramel, almond, milk chocolate
- **ROAST GUIDE:** CASE SIZE PRODUCT NO
  - 6 x 1kg 420-24-016
  - 60 x 57g 420-24-013

**DECAFFEINATED 100% Arabica**
- **ORIGIN:** South American blend
- **TASTING NOTES:** Dark chocolate, stone fruits, red apple
- **ROAST GUIDE:** CASE SIZE PRODUCT NO
  - 6 x 1kg 420-04-131

PRE-PORIONED GROUND COFFEE
All of our pre-portioned sachets of roasted and ground are 100% Arabica. Serve your coffee in a stylish cafetière – ask us about our serving solutions!

**FAIRTRADE COLOMBIAN**
- **TASTING NOTES:** Smooth and well rounded with notes of caramel, chocolate and nuts
- **ROAST GUIDE:** CASE SIZE PRODUCT NO
  - 100 x 18g 420-04-108

**KENYAN**
- **TASTING NOTES:** Bright and juicy, notes of citrus, apple and fudge
- **ROAST GUIDE:** CASE SIZE PRODUCT NO
  - 100 x 18g 420-04-107

**DECAFFEINATED ESPRESSO**
- **TASTING NOTES:** Dark roasted, well balanced
- **ROAST GUIDE:** CASE SIZE PRODUCT NO
  - 100 x 16g Double shot: 420-04-032
  - 200 x 8g Single shot: 420-04-022

**INSTANT AND MILK**

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>CASE SIZE</th>
<th>ADDITIONAL FEATURES</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Premium gold</td>
<td>2 x 750g</td>
<td>Our tins of instant premium freeze dried coffee produces 500 servings – perfect for busy environments</td>
<td>420-04-025</td>
</tr>
<tr>
<td>Premium vending coffee</td>
<td>10 x 300g</td>
<td>Instant freeze dried coffee granules, made from premium Colombian coffee beans provide the ideal solution for catering or vending</td>
<td>425-04-049</td>
</tr>
<tr>
<td>Regilait skimmed milk</td>
<td>10 x 500g</td>
<td>Our instant skimmed milk or topping is a great alternative to fresh milk. It can be kept at room temperature and makes a delicious drink</td>
<td>425-04-047</td>
</tr>
<tr>
<td>Cappuccino topping</td>
<td>10 x 750g</td>
<td>Makes consistently frothy drinks</td>
<td>425-04-045</td>
</tr>
</tbody>
</table>
OUR TEA

We have been buying, blending and packing tea since 1907 so we know a thing or two about making an impeccable cup of tea...

TRUE TASTE

We are one of the UK’s longest serving tea merchants, making in excess of 600 tea blends for ourselves and the UK’s leading retailers.

We believe in unlocking the flavour of each and every tea leaf, treating it with care from tea bush to tea bag. The result is a range of teas to suit every taste without compromising on quality.

We blend all of our teas based on taste, rather than to a recipe. The tea you buy has been blind tasted at least five times, to ensure it tastes exactly as it should all year round.

TODAY, 77% OF BRITISH ADULTS DRINK TEA AND OF THE TEA CONSUMED IN THE UK, A STAGGERING 95% OF IT IS BLACK TEA.*

*teadvisorypanel.com

LEAF LOCK: NOTICEABLY NICER

The exceptional flavour our Leaf Lock teas deliver is due to our unique method of protecting the teas from origin through to you, that’s what makes our teas noticeably nicer. Initially developed back in the 1990s, Leaf Lock remains our obsession! Turn over to find out more.
OUR TEA COMMITMENT

We believe in quality tea and all of its benefits. We lock in flavour through our own preservation process, blending and packing our tea here in Newcastle upon Tyne.

1. FLAVOUR: DISCOVER THE TRUE TASTE OF TEA

Our teas offer a unique, naturally smoother, sweeter flavour compared to others, resulting in a more enjoyable, satisfying experience. There are two reasons for this: the quality of the tea we use and the condition we keep it in.

2. RELATIONSHIPS: SHARING THE PASSION

We know our suppliers well and visit them regularly. We share their passion for producing tea to the highest standards. It’s the tea farmers and producer’s dedication, hard work and skill that allows us to offer the highest quality blends.

3. QUALITY: IT STARTS WITH THE FARMER

We select only the finest teas, from the best origins in the world resulting in fantastic tasting teas. This starts with the tea bushes at origin and the care and attention the farmers pay to them.

4. ETHICAL TEA PARTNERSHIP

We’re active members of the Ethical Tea Partnership who work closely with tea producers and companies at each end of the supply chain, helping to create a thriving tea industry that is socially just and environmentally sustainable. Read more on page 36.

5. EXPERTISE: A FAMILY PASSION FOR OVER A CENTURY

Sam Smith started the family love of tea and founded our guiding principles in 1907. Knowledge, skill, expertise and passion have been passed through the generations and today Daniel Smith, 5th generation continues to approve each batch of Ringtons tea!

6. OUR COMMITMENT TO YOU AND YOUR CUSTOMERS

You’re at the heart of everything we do and so we believe that quality tea is better for you, it’s better for tea and it’s better for the farmers and producers who make it.
THE JOURNEY FROM BUSH TO CUP

Leaf Lock is our unique method to ensure our tea is cared for like no other from tea bush to tea bag. It’s your reassurance of a smoother flavour and makes our tea noticeably nicer.

1. TEA ORIGINS
   We source our teas from the best tea growing regions in the world.

2. PICKED WITH CARE
   Quality is key; we source teas picked with care from the camellia sinensis.

3. 100% PRIVATE BUYING
   We don’t buy at auction, instead we purchase the tea before it has been processed.

4. QUALITY PRESERVATION
   Teas are specially packed into barrier material bags at source, locking in and protecting flavour.

5. DOCKS IN NEWCASTLE
   The tea is shipped to the Port of Tyne, protected by our Leaf Lock process, ready for blending and packing.

6. BLENDED AND PACKED
   After the teas are blended, they are foil packed and flushed with nitrogen to preserve flavour.

GIVE THEM GOLD

Because of our unique Leaf Lock process, no other tea comes close to Gold. We ensure our tea is cared for from tea bush to tea bag and this is your reassurance of a smoother, fuller flavour.

OVER 150 MILLION CUPS OF TEA ARE CONSUMED OUT OF THE HOME EACH WEEK, HOWEVER...

37%
Of tea drinkers surveyed perceive tea out of home as poor value-for-money.*

61%
Of consumers surveyed indicate better quality beverages would encourage them to drink more tea out.*

77%
Of UK adults drink tea and of the tea consumed in the UK 95% of it is black tea.*

THE SOLUTION?
BUY BETTER TEA. FIND OUT MORE ABOUT GOLD ON PAGE 19.

*2019 Allegra Project Tea UK report
SINGLE SERVE TEAS
Our individually wrapped tag and envelope teas are a brilliant single serve solution - great for cafes, hotels and offices. Choose from our extensive range of Fairtrade blends as well as fruit and herbal infusions.

**ENGLISH BREAKFAST**

Tasting Notes: The traditional choice, a rich and refreshing tea with a deep rounded flavour

- **Case Size**: 12 x 25
- **Product No**: 410-04-225/1
- **Tea Bag Weight**: 3.125g
- **Product No**: 410-04-074/1

**EARL GREY**

Tasting Notes: A classic lightly scented tea - an aromatic black tea flavoured with bergamot oil

- **Case Size**: 12 x 25
- **Product No**: 410-04-227/1

**GREEN TEA**

Tasting Notes: Mild and mellow, offering a light and refreshing flavour

- **Case Size**: 12 x 25
- **Product No**: 410-04-228/1

**DECAFFEINATED**

Tasting Notes: Rich and refreshing with a smooth rounded flavour

- **Case Size**: 12 x 25
- **Product No**: 410-04-226/1

**PEPPERMINT**

Tasting Notes: Lively peppermint gives a clean and vibrant flavour

- **Case Size**: 12 x 25
- **Product No**: 410-01-216/1

**GREEN TEA AND CITRUS**

Tasting Notes: Refreshing and balanced with lively and zesty natural orange flavouring

- **Case Size**: 12 x 25
- **Product No**: 410-04-222/1

**CAMOMILE**

Tasting Notes: Relaxing and soothing Camomile gives a mild and sweet flavour with notes of honey

- **Case Size**: 12 x 25
- **Product No**: 410-04-217/1

**LEMON AND GINGER**

Tasting Notes: An invigorating infusion with balanced citrus lemon flavours and warming ginger

- **Case Size**: 12 x 25
- **Product No**: 410-01-218/1

**BERRY AND ELDERFLOWER**

Tasting Notes: A fruity and lively infusion of berries and elderflower with a full flavour

- **Case Size**: 12 x 25
- **Product No**: 410-01-219/1

LEAF LOCK TEA BAGS

**GOLD**

Black tea

- **Origin**: Kenya
- **Tasting Notes**: Exceptional quality, sweet, brisk and smooth with a full flavour
- **Tea Bag Weight**: 3.125g
- **Case Size**: 8 x 50
- **Product No**: 410-04-004

**BREAKFAST**

Black tea

- **Origin**: Assam and Kenya
- **Tasting Notes**: A malty, strong and rich full flavour cup of tea for any time of the day
- **Tea Bag Weight**: 3.125g
- **Case Size**: 24 x 100
- **Product No**: 410-01-083

CATERING TEA

**FAIRTRADE LOOSE TEA**

Black tea

- **Origin**: East Africa
- **Tasting Notes**: Good strength with rich flavour
- **Case Size**: 6 x 1kg
- **Product No**: 410-04-072

**DELUXE TEA BAGS**

Black tea

- **Origin**: East Africa, Kenya and Assam
- **Tasting Notes**: Full flavoured, bright and brisk
- **Case Size**: 4 x 550
- **Product No**: 410-04-0021

**FAIRTRADE ENGLISH BREAKFAST TEA BAGS**

Black tea

- **Origin**: Kenya and East Africa
- **Tasting Notes**: Brisk, smooth and refreshing
- **Case Size**: 6 x 440
- **Product No**: 410-04-090
## LOOSE LEAF TEA

Curate your own loose leaf tea collection to serve and sell, all available for retail. From black and green teas, to fruit and herbal infusions, our loose leaf tea collection offers an abundance of flavours. We also sell loose leaf tea infusers to extract the best flavour from our teas.

### ENGLISH BREAKFAST
- **Black tea**
- **Tasting Notes**: Full flavoured, rich and smooth
- **Case Size**: 24 x 250g
- **Product No**: 410-04-204

### AFTERNOON
- **Black tea**
- **Tasting Notes**: Light, crisp and refreshing
- **Case Size**: 12 x 100g
- **Product No**: 410-04-210

### DARJEELING
- **Black tea**
- **Tasting Notes**: Floral and delicate
- **Case Size**: 12 x 100g
- **Product No**: 410-04-212

### ASSAM
- **Black tea**
- **Tasting Notes**: Strong with a rounded flavour
- **Case Size**: 12 x 100g
- **Product No**: 410-04-211

### EARL GREY
- **Black tea with bergamot**
- **Tasting Notes**: Delicate with citrus notes
- **Case Size**: 12 x 100g
- **Product No**: 410-04-215

### ORANGE SPICE SAMOVAR
- **Black tea with orange, cloves and cinnamon**
- **Tasting Notes**: Warming with citrus zest and spice
- **Case Size**: 12 x 100g
- **Product No**: 410-04-216

### BIRDS OF PARADISE
- **Green and white tea flavoured with peach and apple**
- **Tasting Notes**: Aromatic, sweet and fruity
- **Case Size**: 12 x 50g
- **Product No**: 410-04-223

### GREEN JASMINE
- **Green tea with jasmine**
- **Tasting Notes**: Light, smooth and sweet
- **Case Size**: 12 x 100g
- **Product No**: 410-04-217

### GREEN SENCHA
- **Green tea**
- **Tasting Notes**: Mild, complex with a sweet aroma
- **Case Size**: 12 x 75g
- **Product No**: 410-04-222

### ROOIBOS
- **Caffeine-free infusion**
- **Tasting Notes**: Mellow with hints of caramel
- **Case Size**: 12 x 100g
- **Product No**: 410-04-218

### STRAWBERRIES AND CREAM
- **Caffeine-free infusion**
- **Tasting Notes**: Full of flavour, sweet and creamy
- **Case Size**: 12 x 100g
- **Product No**: 410-04-219

### CAMOMILE
- **Caffeine-free infusion**
- **Tasting Notes**: Mild with notes of honey-like sweetness
- **Case Size**: 12 x 40g
- **Product No**: 410-04-220

### PEPPERMINT
- **Caffeine-free infusion**
- **Tasting Notes**: Invigorating and cool
- **Case Size**: 12 x 75g
- **Product No**: 410-04-221
EQUIPMENT, SUPPLIES AND COLLECTIONS

We know juggling multiple suppliers can be tricky so we’ve developed a range of extras to make your life easier including syrups and sauces, edibles, barista kit and so much more.

OUR PARTNERS

We work with well respected and renowned suppliers to deliver quality products direct to you. Here are some of our partners:

- LaCimbali
- Casadio
- Bravilor Bonamat
- Marco
- Equator
- Blendtec
- Zuma

We understand that buying or leasing a coffee machine can feel like a daunting task so we work with you to choose the right machine for your business needs.
SINGLE SERVE COLLECTION

Our individually portioned branded products provide a great solution for hotel rooms, breakfast sittings and self serve stations. The collection contains everything you need and more for a smooth service.

COFFEE BAGS
Individual bags of ground coffee for in-cup brewing

<table>
<thead>
<tr>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>100 x 8g</td>
<td>420-01-051</td>
</tr>
<tr>
<td></td>
<td>Decaffeinated: 420-01-052</td>
</tr>
</tbody>
</table>

COFFEE STICKS
Fairtrade instant coffee sticks

<table>
<thead>
<tr>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>250 x 1.3g</td>
<td>420-04-030</td>
</tr>
<tr>
<td></td>
<td>Decaffeinated: 420-04-031</td>
</tr>
</tbody>
</table>

HOT CHOCOLATE
Fairtrade hot chocolate sachets

<table>
<thead>
<tr>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>100 x 25g</td>
<td>425-04-019</td>
</tr>
</tbody>
</table>

MILK AND CREAM
Individually portioned milk and cream pots

<table>
<thead>
<tr>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>150 x 13.5ml</td>
<td>425-04-005</td>
</tr>
<tr>
<td>120 x 10ml</td>
<td>425-04-004</td>
</tr>
</tbody>
</table>

SUGAR AND SWEETENERS

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ringtons Fairtrade white sugar sticks</td>
</tr>
<tr>
<td>Ringtons Fairtrade brown sugar sticks</td>
</tr>
<tr>
<td>Ringtons Fairtrade sweetener sticks</td>
</tr>
<tr>
<td>White sugar cubes</td>
</tr>
<tr>
<td>Brown sugar cubes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1,000 x 2.5g</td>
<td>425-04-050</td>
</tr>
<tr>
<td>1,000 x 2.5g</td>
<td>425-04-053</td>
</tr>
<tr>
<td>1,000 x 0.5g</td>
<td>425-04-000</td>
</tr>
<tr>
<td>10 x 500g</td>
<td>425-04-020</td>
</tr>
<tr>
<td>10 x 500g</td>
<td>425-04-021</td>
</tr>
</tbody>
</table>

DISPLAY ACCESSORIES
Say goodbye to messy self service areas! You can be sure your single serve collection looks uniform with our tea storage boxes and display stands.

<table>
<thead>
<tr>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 segment display box</td>
<td>425-04-604</td>
</tr>
<tr>
<td>12 segment display box</td>
<td>425-04-605</td>
</tr>
<tr>
<td>Tiered display stand</td>
<td>425-04-216</td>
</tr>
</tbody>
</table>

Our extensive tag and envelope range includes traditional teas and caffeine-free infusions. Flavours include Earl Grey, Green tea and Citrus, Peppermint, Camomile and many more. Go to page 18 to see the full collection.
SYRUPS, SAUCES AND HOT CHOCOLATE

THE SWEETBIRD COLLECTION

SYRUPS
We have over 50 delicious syrups including classic, creative, fruit, iced tea, lemonade and sugar-free options.

SMOOTHIES
Our smoothies are so easy to use, simply pour over ice, blend and serve. They’re made with real fruit juice, bursting with flavour, rich and refreshing.

FRAPPÉ
We have seven options available, including a non-dairy option approved by The Vegan Society. Simply blend with ice and create a luxurious frappé in minutes.

PURÉES
Bursting with real fruit flavour, our purées can be blended to create milkshakes, sodas, cocktails, mocktails and smoothies.

HOT CHOCOLATE RANGE
DESCRIPTION | CASE SIZE | ADDITIONAL FEATURES | PRODUCT NO
--- | --- | --- | ---
Premium hot chocolate tin | 2 x 1.5 kg | 33% cocoa | 425-04-035
Hot chocolate | 10 x 1 kg | 14% cocoa | 425-04-0281
Fairtrade hot chocolate | 10 x 1 kg | 10% cocoa | 425-04-132
Vegan hot chocolate tin | 2 x 2 kg | vegan & gluten free | 425-04-038
Dark chocolate sauce | 4 x 1.9 litre |  | 425-10-880
White chocolate sauce | 4 x 1.9 litre |  | 425-04-882

*With the exception of sugar-free syrups and purées.

TREATS
We have a delectable range of accompaniments to serve alongside your tea and coffee; from homely dunking biscuits to the most stylish Italian treats.

TWIN PACK BISCUIT ASSORTMENT
Cases come with an assortment of traditional hand baked biscuits for you or your customers to enjoy. Includes:
- 25 x Ginger Snap
- 25 x Chocolate Chip
- 25 x Crumbly Oatie
- 25 x Fruit Shrewsbury

FLAPJACK ASSORTMENT
Our flapjack assortment features four flapjack favourites. Individually wrapped, they’re packed with flavour and utterly delicious! Includes:
- 10 x Traditional
- 10 x Toffee
- 10 x Fruit
- 10 x Chocolate

CASE SIZE | PRODUCT NO
--- | ---
100 x 28g | 425-04-043

PAN DUCALE BISCUITI
Individually wrapped, Ringtons chocolate mints are the perfect after dinner treat or addition to a bedroom selection.

CASE SIZE | PRODUCT NO
--- | ---
40 x 5g | 425-04-009

LOTUS CARAMELISED BISCUITS

CASE SIZE | PRODUCT NO
--- | ---
300 x 3g | 425-04-008

CHOCOLATE MINTS

PRODUCT NO
Almond: 425-04-106
Chocolate: 425-04-105
Hazelnut: 425-04-104
Vanilla: 425-04-103

LOTTER WAFFERS

PRODUCT NO
Choclate: 425-04-107

*With the exception of sugar-free syrups and purées.
YOUR MACHINE OPTIONS

We offer flexible payment options for our coffee machines which can be taken over a one year to five year period. With fixed monthly or quarterly payment plans we can provide a solution that meets your needs whilst protecting your bottom line.

Leasing is provided by a third party, subject to financial checks and acceptance from the underwriting team.

TRADITIONAL ESPRESSO
- Barista operated
- 1, 2 or 3 group heads
- Automatic options available
- Additional grinder required

With impressive integrated technology options and a variety of sleek and stylish designs available, our traditional espresso machines can provide a trustworthy and authentic solution to any business.

BEAN TO CUP WITH FRESH MILK
- Barista operated or self service
- Interactive digital display
- Uses fresh milk
- 200+ cups per day

Bean to cup machines are a state of the art solution for high footfall environments. Automation makes the process easy whilst using fresh coffee and milk means you never compromise on quality. With intuitive digital displays, anyone can use them.

BEAN TO CUP WITH MILK GRANULES
- Fully automatic self service machine
- Interactive digital display
- Small footprint
- 100+ cups per day

These machines are the go-to solution for businesses requiring an easy to use and accessible operation. By using milk granules you can reduce waste but maintain cup quality and efficiently serve delicious coffee.

FILTER
- Quick filtering
- Brews directly into vacuum flask or jug
- Portable so ideal for events
- Easy to use

Filter machines allow you to serve ground coffee with ease - they’re quick, flexible and efficient, reducing mess and wastage. As coffee brews directly into the jug or flask, it can be easily transported – perfect for events, conferences and office environments.

BULK BREW
- Self service option
- High capacity
- Quick brewing
- 240+ cups per hour

Bulk brew machines are invaluable when it comes to high capacity environments. If you need to serve quality filter coffee or tea within a short period of time, bulk brew machines are ideal for serving large volumes.

ON THE GO
- Self service
- Options for coin operation or cashless with full telemetry
- Can use bean or instant coffee
- Tailored design available

Whether you’re needing a vending machine for your reception or a bespoke on the go solution, our machines can deliver a variety of drinks with ease.

FILTER
- Quick filtering
- Brews directly into vacuum flask or jug
- Portable so ideal for events
- Easy to use

Filter machines allow you to serve ground coffee with ease - they’re quick, flexible and efficient, reducing mess and wastage. As coffee brews directly into the jug or flask, it can be easily transported – perfect for events, conferences and office environments.

BULK BREW
- Self service option
- High capacity
- Quick brewing
- 240+ cups per hour

Bulk brew machines are invaluable when it comes to high capacity environments. If you need to serve quality filter coffee or tea within a short period of time, bulk brew machines are ideal for serving large volumes.

ON THE GO
- Self service
- Options for coin operation or cashless with full telemetry
- Can use bean or instant coffee
- Tailored design available

Whether you’re needing a vending machine for your reception or a bespoke on the go solution, our machines can deliver a variety of drinks with ease.

We supply a range of equipment to serve a versatile menu, including grinders, hot water boilers, blenders and fridges.

Contact us on 0800 046 1444 for a quote and consultation.
ESSENTIAL SUPPLIES

Using the right tools and keeping your machine clean will make a huge difference to the taste of your coffee. All of our essential supplies are of the highest quality and have been approved by our Barista Training and Development Manager. Looking for any other equipment or kit? Just ask!

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stainless steel knock out drawer</td>
<td>425-04-097</td>
</tr>
<tr>
<td>Knock out bar</td>
<td>425-04-098</td>
</tr>
<tr>
<td>Stainless steel knock out box</td>
<td>425-04-102</td>
</tr>
<tr>
<td>Wooden shaft tamper 57mm</td>
<td>425-04-227</td>
</tr>
<tr>
<td>Rubber tamping mat</td>
<td>425-04-226</td>
</tr>
<tr>
<td>Stainless steel cocoa shaker</td>
<td>425-04-221</td>
</tr>
<tr>
<td>Large milk foaming jug 1l</td>
<td>425-04-218</td>
</tr>
<tr>
<td>Standard milk foaming jug 0.6l</td>
<td>425-04-179</td>
</tr>
<tr>
<td>Jug love clips</td>
<td>425-04-247</td>
</tr>
<tr>
<td>Large milk thermometer 8 inch</td>
<td>425-04-217</td>
</tr>
<tr>
<td>Small milk thermometer 5 inch</td>
<td>425-04-212</td>
</tr>
<tr>
<td>Chrome mini whisk</td>
<td>425-04-223</td>
</tr>
<tr>
<td>Spatula</td>
<td>425-04-224</td>
</tr>
<tr>
<td>Group head cleaning brush</td>
<td>425-04-229</td>
</tr>
</tbody>
</table>

BARISTA KIT

FILTER PAPERS

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bravilor twin jug filter papers x 1,000</td>
<td>425-04-010</td>
</tr>
<tr>
<td>Bravilor BS filter papers x 250</td>
<td>425-04-092</td>
</tr>
<tr>
<td>Bravilor B10 filter papers x 250</td>
<td>425-04-022</td>
</tr>
<tr>
<td>Bravilor B20 filter papers x 250</td>
<td>425-04-079</td>
</tr>
<tr>
<td>Bravilor B40 filter papers x 250</td>
<td>425-04-023</td>
</tr>
<tr>
<td>Bunn filter papers x 500</td>
<td>425-04-042</td>
</tr>
</tbody>
</table>

CLEANING

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Puly Caff traditional espresso cleaning powder 900g</td>
<td>425-04-175</td>
</tr>
<tr>
<td>Bulk Brew cleaning powder x 15 sachets</td>
<td>425-04-024</td>
</tr>
<tr>
<td>Eco Jetsan coffee machine cleaning liquid 1l</td>
<td>425-04-214</td>
</tr>
<tr>
<td>Puly Caff bean to cup (small machine) cleaning tablets x 100</td>
<td>425-04-251</td>
</tr>
<tr>
<td>Eco Jetsan La Cimbali cleaning tablets x 150</td>
<td>425-04-215</td>
</tr>
<tr>
<td>Aequator cleaning tablets x 100</td>
<td>425-04-304</td>
</tr>
<tr>
<td>Franke cleaning tablets x 100</td>
<td>425-04-300</td>
</tr>
<tr>
<td>Puly Caff grind crystals x 10 sachets</td>
<td>425-04-306</td>
</tr>
<tr>
<td>Franke foam master 950ml</td>
<td>425-04-302</td>
</tr>
<tr>
<td>Rengeite descale sachets x 15 sachets</td>
<td>425-04-015</td>
</tr>
</tbody>
</table>

CUPS AND ACCESSORIES

DISPOSABLE CUPS

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>8oz takeaway cup</td>
<td>500</td>
<td>425-04-320</td>
</tr>
<tr>
<td>12oz takeaway cup</td>
<td>500</td>
<td>425-04-321</td>
</tr>
<tr>
<td>16oz disposable lid</td>
<td>1,000</td>
<td>425-04-324</td>
</tr>
<tr>
<td>Wooden stirrers</td>
<td>1,000</td>
<td>425-04-122</td>
</tr>
<tr>
<td>STANDARD</td>
<td>CASE SIZE</td>
<td>PRODUCT NO</td>
</tr>
<tr>
<td>16oz takeaway cup</td>
<td>500</td>
<td>425-04-140</td>
</tr>
<tr>
<td>16oz disposable lid</td>
<td>1,000</td>
<td>425-04-144</td>
</tr>
</tbody>
</table>

CUPS

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>4oz espresso cup</td>
<td>1 x 6</td>
<td>425-04-201</td>
</tr>
<tr>
<td>9oz cappuccino cup</td>
<td>1 x 6</td>
<td>425-04-209</td>
</tr>
<tr>
<td>12oz cappuccino cup</td>
<td>1 x 6</td>
<td>425-04-204</td>
</tr>
<tr>
<td>16oz cappuccino cup</td>
<td>1 x 6</td>
<td>425-04-069</td>
</tr>
<tr>
<td>9/12oz saucer</td>
<td>1 x 6</td>
<td>425-04-063</td>
</tr>
<tr>
<td>Espresso saucer</td>
<td>1 x 6</td>
<td>425-04-063</td>
</tr>
</tbody>
</table>

BIODEGRADABLE AND COMPOSTABLE

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>8oz takeaway cup</td>
<td>500</td>
<td>425-04-320</td>
</tr>
<tr>
<td>12oz takeaway cup</td>
<td>500</td>
<td>425-04-321</td>
</tr>
<tr>
<td>16oz disposable lid</td>
<td>1,000</td>
<td>425-04-324</td>
</tr>
<tr>
<td>Wooden stirrers</td>
<td>1,000</td>
<td>425-04-122</td>
</tr>
</tbody>
</table>

TEMPO GLASS

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 oz espresso cup</td>
<td>1 x 12</td>
<td>425-04-232</td>
</tr>
<tr>
<td>9oz cappuccino cup</td>
<td>Sold individually</td>
<td>425-04-176</td>
</tr>
<tr>
<td>12oz cappuccino cup</td>
<td>Sold individually</td>
<td>425-04-176</td>
</tr>
<tr>
<td>16oz cappuccino cup</td>
<td>Sold individually</td>
<td>425-04-176</td>
</tr>
<tr>
<td>9/12oz saucer</td>
<td>Sold individually</td>
<td>425-04-176</td>
</tr>
<tr>
<td>Espresso saucer</td>
<td>Sold individually</td>
<td>425-04-176</td>
</tr>
</tbody>
</table>

TEA INFUSER

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>14oz for one</td>
<td>Sold individually</td>
<td>425-04-242</td>
</tr>
<tr>
<td>18oz for two</td>
<td>Sold individually</td>
<td>425-04-241</td>
</tr>
</tbody>
</table>

STUMP TEAPOT

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>CASE SIZE</th>
<th>PRODUCT NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 SEGMENT DISPLAY BOX</td>
<td>Sold individually</td>
<td>425-04-604</td>
</tr>
<tr>
<td>12 SEGMENT DISPLAY BOX</td>
<td>Sold individually</td>
<td>425-04-605</td>
</tr>
<tr>
<td>TIERED DISPLAY STAND</td>
<td>Sold individually</td>
<td>425-04-216</td>
</tr>
</tbody>
</table>
POINT OF SALE

We offer a great range of point of sale materials to help support your business. We make it easy for you to let your customers know that you’re selling Ringtons products. Ask us about our seasonal point of sale!

- PAVEMENT SWING SIGN
- WINDOW POSTERS
- PAVEMENT BANNER
- MENU BOARD

A range of designs are available.
SERVICES AND TRAINING

Tailored around your own business, we’ll talk you through the taste profiles of your chosen coffees and teas and work with you to perfect your coffee making skills.

OUR SERVICES

We’re all about working with you to produce a support package around your needs. We’re passionate about what we do and love to share our knowledge! We will keep you up to date with the latest trends from flavour combinations to innovative techniques, sharing our insights with you on a regular basis to make sure you’re ahead of the competition and relevant to today’s consumer.

HOT BEVERAGE REVIEWS

We know it’s easy to put inspections on the back-burner, but here at Ringtons we are doers. We review, improve and act to keep operations efficient. Reviews can include machine solutions, menu advice and suggestions for maximising revenue.

MARKETING

We can add the finishing touches to your venue with our marketing solutions. We can integrate branded items and accessories across your business including display items, menus, free standing units, coffee towers, stations and more.

MENU DEVELOPMENT

Making sure you have the right drinks menu is key – especially considering 43% of coffee shop drinkers will try a seasonal drink.* We will work with you to advise on seasonal menu choices to stay ahead of your competition and grow your sales.

BARISTA TRAINING

We’ve carried out barista training with thousands of people across the country. Whether within our training centre at Ringtons’ head office, or on-site with you, we aim to create a comfortable environment where you and your staff can truly engage and develop.

• History and origin of coffee and tea
• Blending and roasting
• Flavour profiling

KNOWLEDGE BASED

• Machine maintenance
• Cleaning
• Espresso extraction

MACHINES AND EQUIPMENT

• Menu creation
• Cupping coffee
• Milk foaming
• Latte art
• Signature drinks

INTERACTIVE TRAINING

*Beyond the Bean Allegra Quantitative consumer research 2017.
OUR COMMITMENT

We are and have always been committed to responsible and ethical sourcing. We work with partners across the world to monitor our supply chains in order to trace our products back to source, to understand the challenges the industry faces and to quite simply do the right thing. Here are some recent projects The Ringtons Tea Growing Community Charitable Trust has worked on with industry partners:

WATER BUTTS

Working with industry partners The Ringtons Tea Growing Community Charitable Trust helped to install water butts for 56 public schools in Kenya. The water butts mean that the children don’t have to walk to the local river to collect heavy buckets of water and in times of drought, schools can stay open.

BEEKEEPING

The Ringtons Tea Growing Community Charitable Trust contributed to a fantastic scheme that trained over 200 farmers in beekeeping. The bees helped pollinate local farms and supported their income through honey production, helping to build a more sustainable future for the tea gardens.

CERTIFICATION AND ACCREDITATIONS

We work with like-minded producers, certification bodies and groups to maintain our high standards, to safeguard our industry and work towards a more sustainable way of working. We’re a TUCO partner, which means if you operate in the higher, further education or public sector you can find us on its procurement platform!

WE REGULARLY VISIT SUPPLIERS AT ORIGIN
WE’RE TRANSPARENT WITH TRACEABLE SUPPLY CHAINS
WE’RE ACTIVE MEMBERS OF THE ETHICAL TEA PARTNERSHIP

SPECIALITY COFFEE ASSOCIATION Member
THE BRITISH COFFEE ASSOCIATION Member
WORLD COFFEE RESEARCH Contributor
ETHICAL TEA PARTNERSHIP Member

BRITISH RETAIL CONSORTIUM
GUILD OF FINE FOODS
RINGTONS TYNE AND WEAR COMMUNITY FOUNDATION
RINGTONS TEA GROWING COMMUNITY CHARITABLE TRUST

A+ rated facilities
35 Great Taste Awards
Founder
Founder

FAIRTRADE
SOIL ASSOCIATION
RAINFOREST ALLIANCE*
UTZ

OUR PRODUCT RANGE INCLUDES CERTIFIED PRODUCTS FROM:

*From July 2020.
OUR TEAM

We’re a lively bunch who love a good catch up over a cup of coffee or tea (obviously)! We’re passionate about our products and enthused by the industry – after all, that’s why we do what we do.

Our head office is based in Newcastle upon Tyne, here you will find our supportive, engaging and dedicated customer care team alongside our hard working warehouse personnel (as well as a few managers, numbers, tech and marketing folk). Our team of busy Business Development Managers can be found throughout the country, discovering the latest trends and sharing the joy of Ringtons.

99% of our customers rate our service as good or very good*

100% of orders are delivered to customers the next working day*

We offer a money back guarantee if you aren’t 100% satisfied

WE KNOW OUR COFFEE

There are only around 80 coffee Q Graders in the country and 3,000 in the world, here at Ringtons we’re lucky to employ two of them. The team keep our coffee on track, buying and grading the finest green coffee beans for you to enjoy.

Our knowledge is second to none. Every person within the Beverages for Business sales and support team undertake modules run by the Speciality Coffee Association (SCA), the world’s most recognized organisation for the coffee industry.

*Ringtons annual CSAT survey
CUSTOMER SERVICE AND SUPPORT

We know how busy you are so we can call or email you at a pre-arranged time on a regular basis so you don’t need to worry about forgetting to place your order. If you’re on our call list, remember, there’s never any obligation to buy.

To make your day easier we can even discuss setting up regular orders with you so you will receive your orders without having to do anything!

Our customer care team are on hand Monday-Friday, 8am-5pm, to help with any queries you may have. The team will swiftly process your order and can offer insight into our latest offers and newest products.

You can email your order in to us at any time. If your order is placed after 5pm or on a bank holiday we will process it the next working day. If you email us during a weekend, we will process it first thing on Monday morning.

Try one of our free sample boxes to experience the great taste of Ringtons tea, coffee and biscuits.

Email orders@ringtons.co.uk or call 0800 046 1444.